

SHAQUIR TANNIS

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CAREER SUMMARY

Senior Systems Administrator and endpoint engineer with 10+ years of IT experience specializing in enterprise Mac fleet management, Mobile Device Management (MDM), Mobile Application Management (MAM), and security architecture in SEC/FINRA-regulated financial services. Sole owner of Jamf Pro Cloud (500+ Macs) and Microsoft Intune MDM/MAM (450+ users) with deep expertise in Microsoft Entra ID, Conditional Access, Platform SSO, SCIM, and zero-trust device compliance. Grew with organization from 180 to 450+ users, building infrastructure that scales. Proven track record enabling user self-service while maintaining regulatory compliance and high availability.

TECHNICAL SKILLS

MDM/UEM Platforms: Jamf Pro (On-Prem & Cloud), Microsoft Intune MDM/MAM, Jamf Self Service, Company Portal, Zoom Device Management (ZDM), Apple Business Manager (ABM), Device Enrollment Program (DEP), Volume Purchase Program (VPP)

Identity & Access Management: Microsoft Entra ID (Azure AD), Platform Single Sign-On (SSO), SCIM, Conditional Access, Device Compliance Policies, Zero-Trust Architecture, Microsoft Authenticator, Passkeys, GCP Workforce Identity Federation

Endpoint Security: SentinelOne, Microsoft Defender for Endpoint, Microsoft Purview, Data Loss Prevention (DLP), FileVault, Password Hardening, SEC 17a-4 Compliance

Operating Systems: macOS (Monterey through Tahoe), iOS, iPadOS, Windows 10, Windows Server 2012/2016/2019, Linux (RHEL, Ubuntu)

Infrastructure & Networking: Cato SASE, WireGuard VPN, Google Cloud Platform (GCP), Active Directory, LDAP, Borg Backup, Ubiquiti (UniFi)

Scripting & Automation: Bash/Shell, PowerShell, Python, REST APIs, AppleScript, SwiftDialog, Jamf Extension Attributes, Configuration Profiles

Tools & Platforms: Jira, Confluence, ServiceNow, Slack, Microsoft 365, OneDrive/SharePoint, Google Workspace, 1Password, Splunk, Workday, SAP Concur, Kisi

PROFESSIONAL EXPERIENCE

Senior Systems Administrator, Corporate IT

Oct 2024 - Present

The Voleon Group - Berkeley, CA (Remote from New York)

Sole owner of Jamf Pro Cloud (500+ Macs) and Microsoft Intune MDM/MAM (450+ users) in SEC/FINRA-regulated environment, responsible for architecture, deployment, and operations. Grew with the organization from 180 users, building infrastructure that scaled with the company.

- Led Jamf Cloud migration from on-premises, integrating with Microsoft Entra ID across 500+ Macs with minimal downtime
- Architected Mac security framework: Device Compliance, Conditional Access, Platform SSO, and organization-wide password hardening
- Sole architect of Intune MDM/MAM deployment achieving SEC/FINRA compliance across three phases; designed automated enrollment for iOS and Android
- Led S/MIME to Microsoft Purview encryption migration; enabled cloud-based message archiving while maintaining regulatory retention requirements
- Built custom PowerShell applications for Intune reporting, compliance data extraction, and automated administrative workflows
- Developed Extension Attributes and scripting solutions for fleet visibility, compliance reporting, and automated remediation
- Built complete endpoint environment for affiliated entity (Rational Dynamics AI): GCP with Workforce Identity Federation, Apple DEP, Jamf/Intune policies, Microsoft Defender with DLP
- Took full ownership of open source Borg backup infrastructure for Mac fleet
- Reduced Mac provisioning to under 20 minutes; expanded Self Service eliminating hundreds of routine tickets
- Led IT buildouts for NYC and Puerto Rico offices including Zoom conference rooms, network infrastructure, and on-site support
- Deployed AI tools (Claude, Cursor, ChatGPT) organization-wide through Self Service
- Primary East Coast escalation point for global macOS and endpoint issues

Systems Administrator, Corporate IT

Oct 2020 - Oct 2024

The Voleon Group - Berkeley, CA

Lead Mac and iOS system administrator for Jamf MDM administration and L1-L3 support across 500+ device fleet. Primary Mac builder for the company during this period.

- Owned day-to-day Mac fleet operations and Jamf administration; drove continuous improvements to enrollment, Self Service, and security posture
- Managed annual macOS upgrades from Monterey through macOS 26 Tahoe; collaborated with Security team on compliance audits and FileVault enforcement
- Built script-based solutions using Bash, Python, and Jamf Extension Attributes to automate reporting, compliance checks, and device management tasks
- Streamlined enrollment using Bash scripts, SwiftDialog, and automation; significantly reduced provisioning time
- Managed client-side deployment of SSH, proxy configurations, WireGuard VPN with emergency ISP failover, and backup solutions
- Authored technical guides and runbooks in Confluence; led company-wide sessions introducing platform changes and managed IT announcements

Senior IT Technician

Jul 2018 - Oct 2020

Chobani - New York, NY

Lead Mac Engineer responsible for architecture and deployment of Jamf management framework to all enterprise Mac users.

- Retired legacy Munki system and implemented Jamf Pro with Zero Touch deployment via Apple Business Manager and DEP
- Rolled out Nomad and Jamf Connect for Active Directory account creation and password synchronization
- Provided Tier 1-3 support for Windows, iOS, and Mac; delivered training through Mac training meetings and documentation
- Created automation using Bash, AppleScript, Python, and REST API calls to streamline device management and maintenance processes
- Maintained and upgraded Chobani Café retail technologies including digital signage, network infrastructure, and iPad Revel POS systems

Lab Analyst Lead

May 2017 - Jul 2018

Lloyd Group - New York, NY

- Developed and maintained Microsoft Deployment Toolkit (MDT) solutions for Windows 7 and Windows 10
- Customized Mac and PC machines to meet standards for 125+ client companies; created and maintained high-quality documentation
- Assigned team tickets, coordinated shipping, and set client expectations; performed quality checks and root cause analysis

Independent IT Consultant

Jun 2010 - Oct 2020

Self-Employed - New York, NY

- Delivered tailored IT solutions across Mac, PC, Android, and iOS; specialized in data recovery using forensic-level techniques

IT Field Technician

Jun 2011 - Sep 2012

Morris County School District - Morris County, NJ

- Deployed Mac OS over network in classroom environments; assisted in rollout of major district-wide IT upgrades

CERTIFICATIONS

Jamf: Certified Expert (400), Certified Admin (300), Certified Tech (200)

Apple: Certified Support Professional (ACSP) 10.15, Certified Mac Technician (ACMT), Service Fundamentals

Microsoft: 365 Certified: Modern Desktop Administrator Associate, MD-100 Windows 10

Cisco: CCNA Routing & Switching, CCNA Security

CompTIA: Security+, Network+, Linux+, A+, Project+

Other: ITIL Foundation, Google G Suite Administrator

EDUCATION

Bachelor of Science, Information Technology - Western Governors University